

Terms and Conditions

Ordering Information

To speak with a Sigma Pharmaceuticals Customer Care Representative, call toll free 800.779.3784 Monday through Friday from 8:00 AM to 5:00 PM CST. For your convenience, fax orders to 866.920.6589 or visit our website at www.sigmapharmaceuticals.com.

- No minimum order requirements.
- Most orders placed before 2:00 PM CST will be shipped the same day.
- Prices are subject to change without notice.

F.O.B. Origin. All orders received by phone, fax, e-mail or mail from physicians, clinics, hospitals or other licensed healthcare professionals are received at our distribution center in the State of Iowa, and are subject to being filled under the jurisdiction and laws and regulations of the State of Iowa and of appropriate Federal laws and regulations, if applicable. Delivery of your order, regardless of the address you designate, will be construed to have been made in the State of Iowa by our giving your order to the U.S.P.O. or other commercial delivery service for delivery to you. Your transmission of your pharmaceutical order and request to have the pharmaceuticals shipped to you at any designated address is an acknowledgement that you have read this notice and agree that this pharmaceutical order will be subject only to the laws and jurisdiction of the State of Iowa and any applicable Federal laws and regulations. We do not fill any orders for any controlled substances.

Orders accepted only from appropriately licensed purchasers. A state license number must be provided upon ordering. **Sigma Pharmaceuticals, LLC assumes no liability for purchaser or user compliance with state laws or review of professional or product literature.**

Payment Information

Payment terms: Net 30. Late payments (30 days past due) are subject to a finance charge. Visa, MasterCard, Discover and American Express are accepted. Automatic payments can be made to a credit card. Please contact our Customer Care

Department at 800.779.3784 to arrange for automatic credit card payments. Payment can be made by check on pre-approved accounts. COD shipments are also available. Sigma Pharmaceuticals reserves the right to require credit card payment prior to shipping or to require COD shipment.

Delivery and Receipt

Sigma Pharmaceuticals, LLC is not liable for damages or loss resulting from delay of delivery. Contact our Customer Care Department at 800.779.3784 within thirty (30) days of receiving or discovering (when such defect was not visibly apparent upon receipt) damaged merchandise, but in no event later than ninety (90) days after receipt of the shipment. Claims for product shortage must be made within five (5) days of receipt of the shipment.

Return Policy

All returns require prior authorization. To obtain a Return Authorization Number, please contact our Customer Care Department at 800.779.3784 within fourteen (14) days of receipt of the product to be returned. Returns should be sent to:

Sigma Pharmaceuticals, LLC
Attn: Returned Goods Department
955 236th St #1
North Liberty, Iowa 52317

- All merchandise must be returned unopened in its original packaging and must be in resaleable condition.
- A copy of the applicable invoice as well as the Return Authorization Number must be included with returned merchandise.
- Credit for returned merchandise will be issued only if such merchandise has been returned in accordance with this policy and only upon review by Sigma Pharmaceuticals of the products and quantities actually returned.
- Special order items are not eligible for return.
- Sigma Pharmaceuticals retains complete discretion regarding returns of product not shipped in error by Sigma Pharmaceuticals.

Visit our website

sigmapharmaceuticals.com

for specials and featured products.

SIGMA
PHARMACEUTICALS®

955 236th St | Ste 1
North Liberty, IA 52317